



## Online store returns form

**Conditions:**

\* All returns must be made within 10 days from the date of purchase. Items not received within the period will not be accepted.

\* Items must be in original condition and must not have been worn, altered or washed.  
All tags must remain in place.

**Personal details. Please print your information clearly**

Name \_\_\_\_\_  
Address \_\_\_\_\_  
City \_\_\_\_\_ State \_\_\_\_\_ Postcode \_\_\_\_\_  
Country \_\_\_\_\_  
Phone \_\_\_\_\_ E-mail \_\_\_\_\_

**Please list the details of the garment(s) that you are returning.**

RA number \_\_\_\_\_  
*To obtain an RA number please email us at alex@fireflyonline.com.au  
or call us on (61) 02 9699 9848*

Date of purchase \_\_\_\_\_

Style Name \_\_\_\_\_

Style Code \_\_\_\_\_

**Describe the issue with the product. Please be as detailed as possible.**

Problem \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Send this complete form along with your receipt and return to:**

**Firefly  
Level 1  
57 Cooper Street  
Surry Hills NSW 2010**