



Online store returns form

We offer a NO-QUIBBLE returns policy. We just ask that you:

1. Return the item in the same condition that you received i.e. it must not have been worn, altered or washed and all tags should still be in place.
2. Return the item within 10 days of the receipt of your order.
3. Return this slip with your returned items.

Personal details. Please print your information clearly

Name _____
Address _____
City _____ State _____ Postcode _____
Country _____
Phone _____ E-mail _____

Please list the details of the garment(s) that you are returning.

Date of purchase _____
Style Name _____
Style Code _____
Amount paid _____

OK, we said it was a no-questions asked returns policy but your feedback is always appreciated. If you have time, please could you answer the following question?

Describe the issue with the product. Please be as detailed as possible.

Send this completed form along with your receipt and return to:

**Firefly
Suite 84, 8-24 Kippax Street
Surry Hills NSW 2010**